



# PIPELINE SAFETY FOR EXCAVATORS

**SAFE DIGGING IS NO ACCIDENT.  
ALWAYS CALL 811 BEFORE YOU DIG!**



**Know what's below.  
Call before you dig.**

## What is 811?

- A free nation-wide service
- Connects you to the appropriate one-call center
- Underground utilities are marked within 2-3 business days

## Why call 811?

- Making a one-call before excavating is the law
- It's good business and can save you from fines and repair costs
- Excavating without knowing what's below is dangerous

## ALWAYS DIG WITH "CARE"

**C**all Before You Dig  
**A**llow required time for markings  
**R**espect the marks  
**E**xcavate carefully

All pipeline markers provide the name of the operator, the emergency number and the product being transported.

To find the location of transmission pipelines in your area, visit [npms.phmsa.dot.gov](http://npms.phmsa.dot.gov).



**ENBRIDGE 24-HOUR  
EMERGENCY PHONE NUMBER**

# 888-650-8099

**We welcome your questions and comments.**

Call 1-877-799-2650, send an email to [USpublicawareness@enbridge.com](mailto:USpublicawareness@enbridge.com) or visit [enbridgeUS.com/publicawareness](http://enbridgeUS.com/publicawareness).

## WHAT TO DO IN AN EMERGENCY

1. Turn off equipment and move as far away from the leak as possible. (Move upwind if possible.)
2. Avoid contact with escaping liquids and gases.
3. Call 911.
4. Call the toll-free, 24-hour Enbridge emergency number at 888-650-8099.
5. Follow instructions provided to you by Enbridge and local emergency responders.
  - Do not touch any liquid or vapor that may have come from the pipeline.
  - Do not drive into the area or start your car.
  - Do not light a match.
  - Do not turn on or off anything that may create a spark, including cell phones, telephones, light switches, vehicle alarms and flashlights.
  - Do not operate pipeline valves.

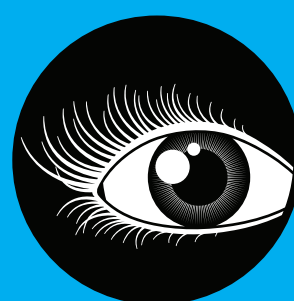
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- **DO NOT** turn on or off anything that may create a spark.
- **DO NOT** operate pipeline valves.

**If you do not know the location of the leak, shelter-in-place.**

## KNOW THE WARNING SIGNS

YOU MIGHT SEE:



- Liquid on the ground
- Discolored snow or vegetation
- Oily sheen on water surfaces

YOU MIGHT HEAR:



A roaring, blowing or hissing sound

YOU MIGHT SMELL:



An unusual petroleum, skunk or rotten egg odor